



**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED BY TCCH AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

If you have any questions about this notice, please contact Treasure Coast Community Health's (TCCH) Chief Information and Security Officer. Please ask front desk staff for contact information.

**OUR OBLIGATIONS:**

TCCH are required by law to:

- Maintain the privacy of protected health information
- Give you this notice of our legal duties and privacy practices regarding health information about you
- Follow the terms of our notice that is currently in effect

**HOW TCCH MAY USE AND DISCLOSE HEALTH INFORMATION:**

The following describes the ways TCCH may use and disclose health information that identifies you ("Health Information"). Except for the purposes described below, TCCH will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to TCCH's Chief Information and Security Officer.

***For Treatment:*** TCCH may use and disclose Health Information for your treatment and to provide you with treatment-related health care services. For example, TCCH may disclose Health Information to doctors, nurses, technicians, or other personnel, including people outside our office, who are involved in your medical care and need the information to provide you with medical/dental care.

***For Payment:*** TCCH may use and disclose Health Information so that TCCH or others may bill and receive payment from you, an insurance company or a third party for the treatment and services you received. For example, TCCH may give your health plan some information about you so that they will pay for your treatment.

***For Health Care Operations:*** TCCH may use and disclose Health Information for health care operations purposes. These uses and disclosures are necessary to make sure that all of our patients receive quality care, and to operate and manage our office. For example, TCCH may use and disclose information to make sure the obstetrical or gynecological care you receive is of the highest quality. TCCH also may share information with other entities that have a relationship with you (for example, your health plan) for their health care operation activities.

***Appointment Reminders, Treatment Alternatives and Health Related Benefits and Services:*** TCCH may use and disclose Health Information to contact you to remind you that you have an appointment with us. TCCH also may use and disclose Health Information to tell you about treatment alternatives or health-related benefits and services that may be of interest to you.

***Individuals Involved in Your Care or Payment for Your Care:*** When appropriate, TCCH may share Health Information with a person who is involved in your medical care or payment for your care, such as your family or a close friend. TCCH also may notify your family about your location or general condition or disclose such information to an entity assisting in a disaster relief effort.

***Research:*** Under certain circumstances, TCCH may use and disclose Health Information for research. For example, a research project may involve comparing the health of patients who received one treatment to those who received another, for the same condition. Before TCCH use or disclose Health Information for research, the project will go through a special approval process. Even without special approval, TCCH may permit researchers to look at records to help them identify patients who may be included in their research project or for other similar purposes, as long as they do not remove or take a copy of any Health Information.

## **SPECIAL SITUATIONS:**

***As Required by Law.*** TCCH will disclose Health Information when required to do so by international, federal, state or local law.

***To Avert a Serious Threat to Health or Safety.*** TCCH may use and disclose Health Information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Disclosures, however, will be made only to someone who may be able to help prevent the threat.

***Business Associates.*** TCCH may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, TCCH may use another company to perform billing services on our behalf. All of our business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

***Military and Veterans.*** If you are a member of the armed forces, TCCH may release Health Information as required by military command authorities. TCCH also may release Health Information to the appropriate foreign military authority if you are a member of a foreign military.

***Workers' Compensation.*** TCCH may release Health Information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

***Public Health Risks.*** TCCH may disclose Health Information for public health activities. These activities generally include disclosures to prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; report reactions to medications or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and the appropriate government authority if TCCH believe a patient has been the victim of abuse, neglect or domestic violence. TCCH will only make this disclosure if you agree or when required or authorized by law.

***Health Oversight Activities.*** TCCH may disclose Health Information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.

***Data Breach Notification Purposes.*** TCCH may use or disclose your Protected Health Information to provide legally required notices of unauthorized access to or disclosure of your health information.

***Lawsuits and Disputes.*** If you are involved in a lawsuit or a dispute, TCCH may disclose Health Information in response to a court or administrative order. TCCH also may disclose Health Information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

***Law Enforcement.*** TCCH may release Health Information if asked by a law enforcement official if the information is: (1) in response to a court order, subpoena, warrant, summons or similar process; (2) limited information to identify or locate a suspect, fugitive, material witness, or missing person; (3) about the victim of a crime even if, under certain very limited circumstances, TCCH are unable to obtain the person's agreement; (4) about a death TCCH believe may be the result of criminal conduct; (5) about criminal conduct on our premises; and (6) in an emergency to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

***Coroners, Medical Examiners and Funeral Directors.*** TCCH may release Health Information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. TCCH also may release Health Information to funeral directors as necessary for their duties.

***National Security and Intelligence Activities.*** TCCH may release Health Information to authorized federal officials for intelligence, counter-intelligence, and other national security activities authorized by law.

***Protective Services for the President and Others.*** TCCH may disclose Health Information to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or to conduct special investigations.

***Inmates or Individuals in Custody:*** If you are an inmate of a correctional institution or under the custody of a law enforcement official, TCCH may release Health Information to the correctional institution or law enforcement official. This release would be if necessary: (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) the safety and security of the correctional institution.

**USES AND DISCLOSURES THAT REQUIRE US TO GIVE YOU AN OPPORTUNITY TO OBJECT AND OPT Individuals Involved in Your Care or Payment for Your Care.** Unless you object, TCCH may disclose to a member of your family, a relative, a close friend or any other person you identify, your Protected Health Information that directly relates to that person's involvement in your health care., If you are unable to agree or object to such a disclosure, TCCH may disclose such information as necessary if TCCH determine that it is in your best interest based on our professional judgment.

***Disaster Relief:*** TCCH may disclose your Protected Health Information to disaster relief organizations that seek your Protected Health Information to coordinate your care, or notify family and friends of your location or condition in a disaster. TCCH will provide you with an opportunity to agree or object to such a disclosure whenever TCCH practically can do so.

### **YOUR WRITTEN AUTHORIZATION IS REQUIRED FOR OTHER USES AND DISCLOSURES**

The following uses and disclosures of your Protected Health Information will be made only with your written authorization:

1. Uses and disclosures of Protected Health Information for marketing purposes; and
2. Disclosures that constitute a sale of your Protected Health Information

Other uses and disclosures of Protected Health Information not covered by this Notice or the laws that apply to us will be made only with your written authorization. If you do give us an authorization, you may revoke it at any time by submitting a written revocation to TCCH's Privacy Officer and TCCH will no longer disclose Protected Health Information under the authorization. But disclosure that TCCH made in reliance on your authorization before you revoked it will not be affected by the revocation.

### **YOUR RIGHTS:**

You have the following rights regarding Health Information TCCH have about you:

***Right to Inspect and Copy:*** You have a right to inspect and copy Health Information that may be used to make decisions about your care or payment for your care. This includes medical and billing records, other than psychotherapy notes. To inspect and copy this Health Information, you must make your request, in writing, to TCCH's Chief Information and Security Officer. TCCH will have up to 30 days to make your Protected Health Information available to you and TCCH may charge you a reasonable fee for the costs of copying, mailing or other supplies associated with your request. TCCH may not charge you a fee if you need the information for a claim for benefits under the Social Security Act or any other state or federal needs-based benefit program. TCCH may deny your request in certain limited circumstances. If TCCH denies your request, you have the right to have the denial reviewed by a licensed healthcare professional who was not directly involved in the denial of your request, and TCCH will comply with the outcome of the review.

***Right to an Electronic Copy of Electronic Medical Records:*** If your Protected Health Information is maintained in an electronic format (known as an electronic medical record or an electronic health record), you have the right to request that an electronic copy of your record be given to you or transmitted to another individual or entity. TCCH will make every effort to provide access to your Protected Health Information in the form or format you request, if it is readily producible in such form or format. If the Protected Health Information is not readily producible in the form or format you request your record will be provided in either our standard electronic format or if you do not want this form or format, a readable hard copy form. TCCH may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

***Right to Get Notice of a Breach:*** You have the right to be notified upon a breach of any of your unsecured Protected Health Information.

**Right to Amend:** If you feel that Health Information that TCCH has is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for our office. To request an amendment, you must make your request, in writing, to TCCH's Director of Risk Management.

**Right to an Accounting of Disclosures:** You have the right to request a list of certain disclosures TCCH made of Health Information for purposes other than treatment, payment and health care operations or for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to TCCH's Chief Information and Security Officer.

**Right to Request Restrictions:** You have the right to request a restriction or limitation on the Health Information TCCH use or disclose for treatment, payment, or health care operations. You also have the right to request a limit on the Health Information TCCH disclose to someone involved in your care or the payment for your care, like a family member or friend. For example, you could ask that TCCH not share information about a particular diagnosis or treatment with your spouse. To request a restriction, you must make your request, in writing, to TCCH's Chief Information and Security Officer. TCCH is not required to agree to your request unless you are asking us to restrict the use and disclosure of your Protected Health Information to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid us "out-of-pocket" in full. If TCCH agrees, TCCH will comply with your request unless the information is needed to provide you with emergency treatment.

**Out-of-Pocket-Payments:** If you paid out-of-pocket (or in other words, you have requested that TCCH not bill your health plan) in full for a specific item or service, you have the right to ask that your Protected Health Information with respect to that item or service not be disclosed to a health plan for purposes of payment or health care operations, and TCCH will honor that request.

**Right to Request Confidential Communications:** You have the right to request that TCCH communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that TCCH only contact you by mail or at work. To request confidential communications, you must make your request, in writing, to TCCH's Chief Information and Security Officer. Your request must specify how or where you wish to be contacted. TCCH will accommodate reasonable requests.

**Right to a Paper Copy of This Notice:** You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at TCCH's web site, [www.tcchinc.org](http://www.tcchinc.org). To obtain a paper copy of this notice, please ask at the front desk.

#### **CHANGES TO THIS NOTICE:**

TCCH reserves the right to change this notice and make the new notice apply to Health Information TCCH already has as well as any information TCCH receives in the future. TCCH will post a copy of our current notice at our office. The notice will contain the effective date on the first page, in the top right-hand corner.

#### **COMPLAINTS:**

If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of the Department of Health and Human Services. To file a complaint with our office, contact TCCH Chief Information Security Officer or Corporate Compliance Officer. All complaints must be made in writing. **You will not be penalized for filing a complaint.**

TCCH Chief Information & Security Officer  
Treasure Coast Community Health  
2182 Ponce de Leon Circle  
Vero Beach, FL 32960  
772-571-1988  
[privacyofficer@tcchinc.org](mailto:privacyofficer@tcchinc.org)

Office of Civil Rights  
U.S. Dept of Health & Human Services  
200 Independence Avenue, S.W.  
Room 509F, HHH Building  
Washington, DC 20201